

COVID-19 Response Levels - New Zealand

Level	Risk Assessment	Range of Measures	Range of Municipal Actions
Level 4 - Eliminate Likely that Disease is not Contained	<ul style="list-style-type: none"> Sustained and intensive Transmission Widespread outbreaks 	<ul style="list-style-type: none"> People instructed to stay home Education facilities closed Business closed except for essential services and lifeline utilities Rationing of supplies and requisitioning of facilities Travel severely limited Major reprioritization of healthcare services 	<ul style="list-style-type: none"> Redirect any surplus resources to supporting Essential municipal services Close workspaces to employees. Operate Services only essential for public health and safety Operate services only essential for the continuity of the municipal corporation Implement staff rotations and plan for sustained Level 4 operations
Level 3 - Restrict Heightened risk that disease is not contained	<ul style="list-style-type: none"> Community transmission occurring OR Multiple clusters break out 	<ul style="list-style-type: none"> Travel in areas with clusters of community transmission limited Affected educational facilities closed Mass gatherings cancelled Public venues closed (e.g. libraries, museums, cinemas, gyms, pools) Alternative ways of working required and some non-essential businesses should close Non face-to-face primary care consultations Non acute (elective) services and procedures in hospital s deferred and healthcare staff reprioritized 	<ul style="list-style-type: none"> Close Offices to public attendance Close civic facilities to public attendance Limit employee attendance at workspaces to minimize close contact (increased from Level 2) Deploy cross trained staff to support essential and emergency services Implement any corporate support required for 'Key Personnel' that may be required
Level 2 - Reduce Disease is contained, but risks of community transmission growing	<ul style="list-style-type: none"> High risk of importing COVID-19 OR Increase in imported cases OR Increase in household transmissions OR Single or isolated cluster outbreak 	<ul style="list-style-type: none"> Border entry measures maximized Further restrictions on mass gatherings Physical distancing on public transport (e.g leave the seat next to you empty if you can) Limit non-essential travel around New Zealand Employers start alternative ways of working if possible (e.g. remote work, shift based working, physical distancing in the workplace, staggering meal breaks, flexible leave arrangements) Business continuity plans activated High-risk people advised to remain at home 	<ul style="list-style-type: none"> Begin to scale back some services and programs Enable Remote working where possible Limit attendance at workspaces to minimize close contact Investigate any corporate support required for 'Key Personnel' that may be required Begin putting supports and processes in place to allow smooth transition to Level 3/4 Begin training and cross training staff to support Essential and emergency services
Level 1 - Prepare Disease is contained	<ul style="list-style-type: none"> Heightened risk of importing COVID-19 OR Sporadic imported cases OR Isolated household transmission as associated with imported cases 	<ul style="list-style-type: none"> Border entry measures to minimize risk of importing COVID-19 cases applied Contact tracing Stringent self-isolation & quarantine Intensive testing for COVID-19 Physical distancing encouraged Mass gatherings over 500 cancelled Stay home if you're sick, report flu-like symptoms Wash and dry hands, cough into elbow, don't touch your face 	<ul style="list-style-type: none"> Heightened awareness Undertake a Skills Inventory of municipal staff. Develop a Training and cross training regimen to ensure continuity of critical services

- These alert levels specify the public health and social measures to be taken.
- The measures may be updated on the basis of (i) new scientific knowledge about COVID-19 and (ii) information about the effectiveness of intervention measures in New Zealand and elsewhere.
- The alert levels may be applied at a town, city, territorial local authority, regional or national level.
- Different parts of the country may be at different alert levels. We can move up and down alert levels.
- In general, the alert levels are cumulative, e.g. Level 1 is a base-level response. Always prepare for the next level.
- At all levels, health services, emergency services, utilities and goods transport, and other essential services, operations and staff, are expected to remain up and running. Employers in those sectors must continue to meet their health and safety obligations.